



Confidentiality for Victims of Domestic Violence And Other Endangered Individuals

The Union Labor Life Insurance Company is committed to the protection of our insureds' personal information. If you are, or have been, a victim of domestic violence or other abuse, you may request that we send claims communications, or other communications containing personal information such as your address, telephone number, or medical providers' name and address, by alternative means. It will be implemented within three business days of receipt, and will remain in effect until you send us a sworn, written request of revocation.

The request must be in writing. You may mail or fax the request to us at the address or fax number below.

The Union Labor Life Insurance Company
ATTN: Compliance
8403 Colesville Road, Suite 1300
Silver Spring, MD 20910
Fax: 202-682-6784

Additional Information for Residents of Illinois

Illinois requires insurers to accommodate a reasonable request by a covered person to receive communications of claims-related information by alternative means or at alternative locations. Except with the express consent of the person making such a request, the company may not disclose to the policyholder (1) the address, telephone number, or any other personally identifying information of the person who made the request, (2) the nature of the health care services provided, or (3) the name or address of the provider of the health care services.

For further information about domestic violence assistance, Illinois residents may contact:

State of Illinois Domestic Violence Helpline
1-877-863-6338
1-877-863-6339 (TTY)

Additional Information for Residents of New York State

New York prohibits insurers from: (1) refusing to issue or renew, denying or cancelling any insurance policy; (2) requiring a greater premium or payment from any person; (3) designating domestic violence as a preexisting condition, for which coverage will be denied or reduced; or (4) fixing any lower rate or discriminating in the fees or commissions of agents or brokers for writing or renewing such a policy, solely because a person is or has been a victim of domestic violence. The fact that a person is, or has been, a victim of domestic violence is not a permitted underwriting criterion.

The state requires insurers to establish procedures to protect, and limit access to, certain personal information related to a victim of domestic violence who is insured under an insurance policy. Without the consent of the person making a request for confidentiality, insurers may not disclose to the policyholder or others: (a) the address, telephone number, or other personally identifying information of the victim of domestic violence or any child living with that person, (b) the name, address, or telephone number of anyone providing health services to the victim, or the nature of those services, (c) any other information from which there is a reasonable basis to believe such identifying information could be obtained.

For further information about domestic violence assistance, New York residents may contact:

New York State Domestic and Sexual Violence Hotline
Telephone: 1-800-942-6906 (Spanish: 1-800-942-6908)
In NYC: 1-800-621-HOPE (4673) or dial 311
TTY: 1-866-604-5350